

# Training Services

## OUR SERVICES



**MERCURY**  
SECURITY & FACILITIES  
MANAGEMENT

Facilitating your needs

# Training Services

*“Tell me and I forget, teach me and I may remember, involve me and I learn.” - Albert Einstein.*

**We placed such an emphasis on quality and relevant training that we decided to build our own training function - The Mercury Training Academy (MTA)**

Invest in professional, accredited training and you will provide your workforce with the necessary skills to do their role effectively, improve their self-confidence and also ensure that necessary regulatory obligations are met.

Benefits include:

- Improved staff expertise
- Meet necessary regulatory compliance requirements
- Illustrate your investment in staff
- Enhanced staff loyalty
- Construct an ethos of correct behaviour
- Improve your own internal training capabilities.

Invest in your staff's training and they will provide a much better standard of service to clients, they will be more motivated and will also understand that you 'value' them.

There is nothing that good training cannot do. Nothing or no-one is beyond its reach. It can change bad habits to good ones. Through practice, you can destroy wrong behaviours and recreate excellent ones.



## Example Training Courses

An organisation needs to ensure staff skills and knowledge are up-to-date and remain competent to perform their duties. A comprehensive training programme benefits your organisation, your staff and your customers.

Here are just some of the accredited training modules that the MTA can offer your business:

- Approved Security Industry Authority trainers
- Private Security Authority Ireland
- Health and Safety training
- GDPR
- World Host Customer Service
- First Aid
- Fire Marshalling
- AED Operator
- Manual Handling
- NOCN Approved Trainer
- BTEC Level 2 Counter-Terrorism and NACTSO Instructor
- Conflict Management Trainer
- Physical Control and Restraint Instructor for Dynamis techniques
- Control of Substances Hazardous to Health Regulations



**If you want to discuss our Training Services in even greater detail contact us at: [info@msfm.biz](mailto:info@msfm.biz)**

Mercury House Lissue Industrial Estate West  
7 Portman Business Park, Lisburn  
BT28 2XF  
T: +44 (0) 28 9262 0510  
W: [www.msfm.biz](http://www.msfm.biz)

Unit 10, Tallaght Business Park,  
Whitestown Business Park  
Tallaght, Dublin 24  
T: 00353 1 8612130  
W: [msfm.ie](http://msfm.ie)