

Manned Guarding / Concierge

OUR SERVICES



MERCURY
SECURITY & FACILITIES
MANAGEMENT

Facilitating your needs

Manned Guarding / Concierge

We were rightly proud to be the first company in Northern Ireland to be awarded Approved Contractor Status by the SIA, but that was merely the start of the journey.

Today, we provide organisations of all sizes, across all business sectors, with manned security services of the highest possible quality ensuring the safety and protection of their staff, customers and assets.

We provide security officers with the highest levels of customer service skills, allied to industry leading situational awareness knowledge and experience. Our officers have their skillsets continually enhanced with the highest quality training available.

Benefits include (situation dependent):

- Accredited, trained and licenced (SIA/PSA) security professionals
- Impeccable customer service skills
- Individuals with presence, knowledge and 'front of house' experience
- Improved safety of staff, customers and assets
- Access to state of the art technology and equipment
- Trained in Customer Care and Consumer Assistance processes

All our SIA/PSA-licensed security professionals are given in-depth training at our approved Training Academy in a continuous improvement programme. As a result, you'll get a superb service experience from a customer aware and customer focused team of professionals.



Example Manned Guarding & Concierge Services

We have vast experience in providing experienced, high-quality security professionals in several different security roles:

- Retail Security Officers
- Static Security Officers
- Customer Service Officers
- Security Receptionists
- 'Front of House' officers and concierge personnel
- On-site Control Room Management with licenced PSS officers
- Security Car Park Officers
- Gatehouse Security Officers



If you want to discuss our Manned Guarding & Concierge Service in even greater detail contact us at: info@msfm.biz

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