## **Monitored CCTV**

## **OUR SERVICES**



7



# **Monitored CCTV**

Crime affects thousands of businesses each year and costs billions of pounds. Protect your personnel and property while ensuring business continuity 24/7/365 by utilising the capabilities of our NSI Gold Command & Control Monitoring Centre.

Improve your business resilience via cost effective access to our cutting-edge alarm monitoring technology that has been built upon secure, industry class infrastructure will improve your business resilience. At the same time you will ensure insurance compliance and enhance your own incident management protocols.

#### Benefits:

- Improved staff and property protection.
- Multiple site coverage from a single location.
- Potential cost savings versus manned coverage alternatives.
- Cost effective access to the latest leading edge security software.
- Exceed Police, Fire Service and Insurance industry mandatory requirements.
- Access to real-time event triage from SIA/PSA licensed Control Room operators.
- Augment your own security and incident management operations.

Out of hours, remote monitoring by our accredited NSI Gold approved, Command & Control Centre will ensure early warning of un-authorised intrusions, and following confirmed evidence of visual intrusion, we escalate the incident to the Police. We also engage, via a live audio challenge, with intruders, thereby avoiding potential damage and theft.

Our sophisticated alarm monitoring technology and accompanying cloud-based infrastructure will ensure you receive the most cost-effective solution for your specific business requirements.



### **Example Monitoring Services**

#### Here are just some of the monitoring services we can offer your business:

Our CCTV monitoring platforms will drive down the cost of monitoring your CCTV systems across multiple locations while at the same time increasing our security teams' effectiveness and response times.

Our 24-hour alarm monitoring service from our local NSI Gold approved Command, and Control Monitoring Centre greatly exceeds all Police, Fire Service, and Insurers' mandatory requirements.

Our fully trained Command and Control operatives will monitor your location, engage live with intruders through audio systems, and record events for the Police, insurance companies, and courts service. Our Remote CCTV Monitoring solution not only reacts during an intrusion but also helps to prevent further intrusion or damage to your business or premises.

Having gone through our own Training Academy, all our 24/7 Operators are fully qualified, SIA licensed, and experience in all aspects of alarm response; this ensures immediate response and exceptional customer service protocols in the event of a security or fire breach.



### If you want to discuss our Monitored CCTV Service in even greater detail contact us at: info@msfm.biz

Mercury House Lissue Industrial Estate West 7 Portman Business Park, Lisburn BT28 2XF T: +44 (0) 28 9262 0510 W: www.msfm.biz Unit 10, Tallaght Business Park, Whitestown Business Park Tallaght, Dublin 24 T: 00353 1 8612130 W:msfm.ie